

# WOMEN'S MASCOT PROGRAMME 2022/23



## TERMS AND CONDITIONS



We're delighted that we will once again be able to offer our matchday mascot experience for home at Chigwell Construction Stadium for the 2022/23 season.

Full information on the mascot package is listed below. Should you have any queries please contact the Supporter Services team who will be happy to assist at [supporterservices@westhamunited.co.uk](mailto:supporterservices@westhamunited.co.uk) or visit [www.whufc.com/help](http://www.whufc.com/help) for our mascot FAQs.

Once read and a mascot package is booked, please sign and return the mascot form to acknowledge the acceptance of the programme for the day.

- Photograph and name of the child to appear in the match day programme (subject to notice given as the match day programme may already be in the print process if booking close to the fixture)
- Pre-match greeting by a West Ham United Club representative
- Chance to receive autographs from members of the available first team squad
- A training session on the pitch with the West Ham United Community coaching staff
- Two free matchday programmes
- The names of the mascot will be announced over the PA system
- Walking out onto the pitch with a member of the first team squad
- Take part in the official handshake with the visiting team followed by a photograph with the team captains, match officials and other mascots in the centre circle
- Photographs will be forwarded on to re-live those fantastic memories

### PARENT/GUARDIAN'S CONSENT

I consent to my child taking part in the activity and being a match day mascot. My child is in good health and I consider him/her capable of taking part in the activity. I have read and agree to respect the guidelines outlined in the mascot documentation. I also understand that whilst Club personnel will take every precaution to ensure that accidents do not happen, they cannot necessarily be held responsible for any injury to my child.

### IMAGES AND PERSONAL INFORMATION

I consent to images (photographs, film or video) of my child being taken and reproduced by West Ham United or key partners for publications to promote the club, the activity and football and may appear in the public domain – this includes away Mascots who may appear in publications. I understand that the image I provide appears with the personal information provided above in the match day programme and I consent to this. I confirm that my child is not subject to family, care or legal proceedings. Please notify the club if you do not give permission.



## WOMEN

## MEDICAL

It may be necessary for qualified personnel to have the necessary authority to administer or obtain any immediate treatment which may be required whilst on the activity and I consent for emergency treatment to be administered. Please note any allergies, medical conditions or special needs on this form.

If your child requires any medication such as inhalers or epi pens, please ensure to bring these with you on the day.

## THE MATCH DAY

You must arrive at the designated area (see map right) where you will be met by a member of staff 1 hour and 15 minutes before kick-off – so for a 3 pm kick off, please arrive at 1:45 pm. Please ensure that your child arrives in the full West Ham kit ready for the day.

### Accompanying Adult

A mascot can bring one parent/guardian with them. This person will be accompanying them through the different activities along with a member of staff who will always be with the child. We cannot accommodate extra guests – including siblings. Additional accompanying adult must head to their designated seats for the duration of the experience.

### Preparing for kick-off

In preparation for kick-off, mascots must be in their kit with their shirts tucked in and socks pulled up. Please ensure that their football boots or trainers are clean! Jewelry and make-up should be taken off the child prior to entering the stadium.

### Conduct and Respect

Discriminatory/offensive language or gestures and bad behaviour, including damage to Club property, will result in immediate ejection from the activity and the Stadium. The same ejection policy applies to any disrespectful or offensive comments or gestures made to the West Ham team, visiting team or match officials. This is in line with Club policy. There is a no smoking policy in all areas of the Chigwell Construction Stadium. For more information please refer to the Chigwell Construction Stadium ground regulations [here](#).

## PREPARING FOR THE DAY

### What to bring (Clothing and footwear)

Kit will not be provided by us on the day; thus, it is important for you to provide your child with their own kit. Any grassroots or West Ham kit will be acceptable whether that is home, away, third or a goalkeeper (providing no betting sponsor is present). You must also bring a pair of clean football boots or trainers (whichever your child is comfortable wearing during the training session).

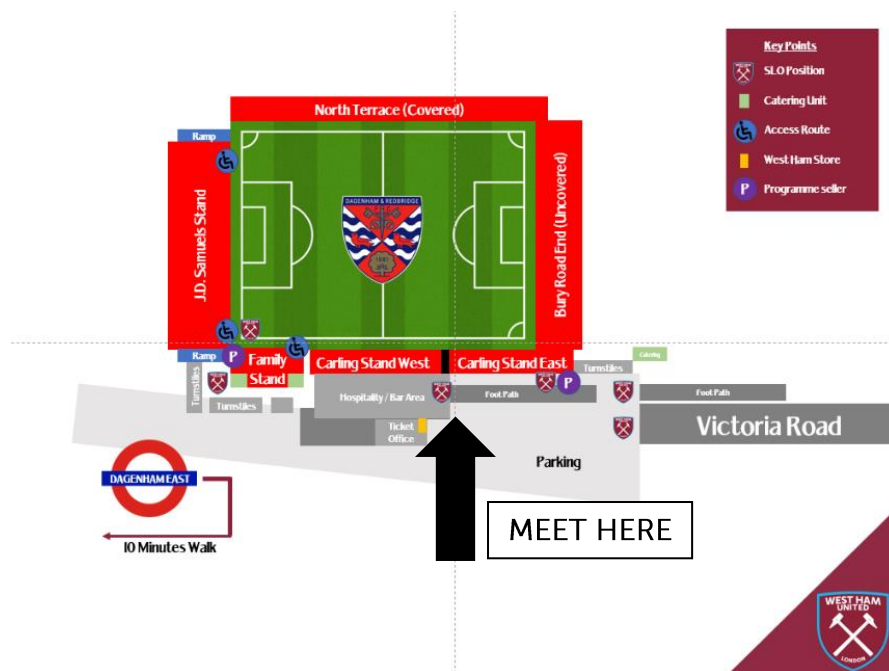
Warm outdoor clothing needs to be worn before and during the game, this is to ensure the comfort of your child throughout the match day experience. If it is cold, your child may want to wear a t-shirt underneath their kit.

### Food and beverages

Food will not be provided on the day, so please ensure that the child has eaten beforehand. Tea and coffee will be available for parents/guardians.

No nuts or nut products allowed.

No alcohol allowed.



# WOMEN